



Know Your Renting Rights



People who rent homes are important members of our community. Renters make up more than half of the population in Minneapolis. Learn more about the rights in place to protect Minneapolis renters with the summary information below.

For more information on these renter rights, call HOME Line or 311.

✓ **Renter screening**

There are guidelines on what kind of information a property owner can use to approve or deny your application. If the property owner decides to use criteria that is stricter than City guidelines, they must look at your application individually and let you submit more information with your application. If you have concerns about your criminal history, rental history, or credit history, make sure you review the guidelines and talk to the property owner before you submit a rental application.

✓ **Security deposits**

Your security deposit cannot be more than a single month's rent. If a property owner is asking for more than a single month's rent up front, the deposit cannot be more than 50 percent of a month's rent, and you must be able to pay it over three months. When you move out, the property owner must return the security deposit within 21 days, with interest. If the owner keeps any of your security deposit, they must give you a written explanation that clearly explains why they are keeping it.

✓ **Evictions**

If a property owner evicts you for not paying rent, they must give you written notice at least 14 days in advance. The notice must tell you how much you owe and how you can pay it. Also, low-income renters in Minneapolis have the right to a lawyer in eviction cases.

✓ **If your building is being sold**

If you have a lease, the new owner must honor the terms of the lease. If you live in a property that is considered affordable, the property owner must notify the City and the residents of the building before selling. If a new property owner changes screening criteria or rent for your residence in the first 60 days of ownership, you may qualify for relocation assistance. Call 311 for more help.

✓ **Repairs and maintenance**

Minneapolis renters have a right to housing that meets minimum standards for safety and comfort. Contact the property owner if you need repairs. If the owner does not respond, contact HOME Line for advice or call 311 to make a complaint.

✓ **Retaliation**

It is illegal for a property owner to retaliate against you for reporting an issue in your home. If you think that you have been retaliated against, call 311 to get in touch with the Housing Liaison Team.

For reasonable accommodations or alternative formats please call the Regulatory Services Accessibility Line at 612-673-3221, or email RegulatoryServicesADALine@minneapolismn.gov. People who are deaf or hard of hearing can use a relay service to call 311 at 612-673-3000. TTY users can call 612-673-2157 or 612-673-2626. Para asistencia 612-673-2700, Rau kev pab 612-673-2800, Hadii aad Caawimaad u baahantahay 612-673-3500.

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