



# Paub Txog Koj Cov Cai Xauj Tsev



Cov neeg uas xauj tsev nyob yog cov tswv cuab tseem ceeb ntawm peb lub zej zog. Cov neeg xauj tsev muaj coob tshaj ib nrab ntawm cov pej xeem nyob hauv Minneapolis. Kawm paub ntxiv txog cov cai uas muaj txhawm rau tiv thaiv cov neeg xauj tsev hauv Minneapolis nrog rau cov xov xwm tseem ntsiab hauv qab no.

## **Yog xav paub ntau ntxiv txog cov cai neeg xauj tsev no, ces hu rau tus Xov Tooj Tham Txog Vaj Tsev (HOME Line) lossis 311.**

### **✓ Kev txheeb xyuas neeg xauj tsev**

Muaj cov lus qhia txog yam xov xwm uas tus tswv tsev tuaj yeem siv tau txhawm rau muab kev pom zoo lossis tsis lees txais koj daim ntawv thov. Yog tias tus tswv tsev txiav txim siab siv txoj cai uas nruj dua lub Nroog cov lus qhia, lawv yuav tsum saib koj daim ntawv tso npe thov ib leeg kheej thiab cia koj xa xov xwm ntxiv nrog koj daim ntawv thov. Yog tias koj muaj kev txhawj xeeb txog koj lub keeb kwm kev ua txhaum, keeb kwm xauj tsev, lossis keeb kwm qiv nyiaj, ces nco ntsoov xyuas cov lus qhia thiab tham nrog tus tswv tsev ua ntej koj yuav xa daim ntawv thov xauj tsev.

### **✓ Cov nyiaj tso tuav kev ruaj ntseg**

Koj cov nyiaj tso tuav kev ruaj ntseg tsis tuaj yeem muaj ntau tshaj tus nqi xauj tsev ib lub hlis. Yog tias tus tswv tsev hais kom them nqi xauj ua ntej ntau tshaj ib lub hlis, cov nyiaj tso tuav tseg yuav tsis tuaj yeem ntau tshaj 50 feem pua ntawm cov nqi xauj tsev ntawm ib lub hlis, thiab koj yuav tsum them tau ntau tshaj peb lub hlis. Thaum koj tawm mus, tus tswv tsev yuav tsum xa cov nyiaj tso tuav kev ruaj ntseg rov qab tsis dhau 21 hnub nrog nyiaj paj. Yog tias tus tswv ceev ib qho twg ntawm koj cov nyiaj tso tuav kev ruaj ntseg cia, lawv yuav tsum muab cov lus piav qhia ua ntaub ntawv zias rau koj uas qhia meej hais tias yog vim li cas lawv ho ceev cia.

### **✓ Kev ntiab tawm**

Yog tias tus tswv tsev tshem tawm koj vim tsis them nqi tsev, lawv yuav tsum tau sau ntawv ceeb toom rau koj tsawg kawg 14 hnub ua ntej. Daim ntawv ceeb toom yuav tsum qhia koj tias koj tshuav nqi npaum li cas thiab koj tuaj yeem them li cas. Tsis tas li ntawd, cov neeg xauj tsev tau nyiaj tsawg hauv Minneapolis muaj txoj cai rau ib tus kws lij choj nyob rau hauv rooj plaub raug ntiab tawm.

### **✓ Yog tias lawv muab koj lub tuam tsev muag**

Yog tias koj muaj daim ntawv xauj tsev, tus tswv tshiab yuav tsum ua raws li cov lus cog tseg nyob rau hauv daim ntawv xauj tsev. Yog tias koj nyob hauv ib lub tsev uas xam hais tias pheej yig, tus tswv tsev yuav tsum ceeb toom rau lub Nroog thiab cov neeg nyob rau hauv lub tuam tsev ntawd ua ntej yuav muag. Yog tias tus tswv tsev tshiab hloov txoj cai lossis nqi xauj ntawm kev txheeb xyuas rau koj qhov chaw nyob hauv 60 hnub xub thawj ntawm kev yog tswv, koj tuaj yeem tsim nyog tau txais kev pab hloov chaw nyob. Hu rau 311 yog xav tau kev pab ntxiv.

For reasonable accommodations or alternative formats please call the Regulatory Services Accessibility Line at 612-673-3221, or email [RegulatoryServicesADALine@minneapolismn.gov](mailto:RegulatoryServicesADALine@minneapolismn.gov). People who are deaf or hard of hearing can use a relay service to call 311 at 612-673-3000. TTY users can call 612-673-2157 or 612-673-2626. Para asistencia 612-673-2700, Rau kev pab 612-673-2800, Hadii aad Caawimaad u baahantahay 612-673-3500.



# Paub Txog Koj Cov Cai Xauj Tsev



## ✓ **Kev kho tsev thiab kev txuag tu**

Cov neeg xauj tsev hauv Minneapolis muaj ib txoj cai rau tsev nyob uas ua tau raws li cov qauv uas qis kawg nkaus rau kev nyab xeeb thiab kev yooj yim. Tiv tauj rau tus tswv tsev yog tias koj xav tau kev kho tsev. Yog tus tswv tsev tsis pab, ces tiv tauj rau tus Xov Tooj Tham Txog Vaj Tsev kom tau txais kev pab qhia lossis hu rau 311 txhawm rau foob kev tsis txaus siab.

## ✓ **Kev ua pauj**

Nws yog ib qho txhaum cai rau tus tswv tsev los mus ua pauj rau koj rau qhov kev ceeb toom txog ib qhov teeb meem twg hauv koj lub tsev. Yog koj xav hais tias koj tau raug tawm tsam pauj kev chim, ces hu rau 311 kom cuag tau Pawg Neeg Saib Xyuas Vaj Tsev (Housing Liaison Team).

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